

CONTACT US

Faxing Instructions to SS&C

PLEASE ENSURE THAT,

- YOUR FAX IS A CLEAR INSTRUCTION, THE SIZE OF THE FONT AND THE TYPE FACE USED SHOULD BE SUITABLE FOR FAX COMMUNICATION
- THE FUND GROUP IS CLEARLY STATED ON THE FIRST PAGE OF THE INSTRUCTION
- A SEPARATE FAX IS SENT FOR EACH FUND GROUP
- YOUR FAX IS SENT TO THE NUMBER RELEVANT TO THE FUND GROUP YOUR INSTRUCTION IS INTENDED FOR. FAILURE TO DO SO MAY RESULT IN YOUR INSTRUCTION BEING REJECTED

ADDITIONAL INFORMATION

- FAX INSTRUCTIONS WILL BE PROCESSED BASED ON THE TIME RECEIVED BY SS&C. ANY TIME SENSITIVE INSTRUCTIONS SHOULD BE SENT WITH SUFFICIENT TIME BEFORE ANY APPLICABLE CUT-OFFS
- FAX BACK IS AVAILABLE TO CONFIRM THAT SS&C HAVE RECEIVED YOUR INSTRUCTION, THIS INCLUDES AN IMAGE OF THE 1ST PAGE OF YOUR FAX AND THE NUMBER OF PAGES RECEIVED, FURTHER DETAILS CAN BE FOUND [HERE](#)

Fund Group Fax Numbers

Things to remember when sending a fax for multiple fund groups

Please state the fund group name on faxes and ensure separate faxes are sent for each Fund Group

UK	International
0330 123 3755	0044 1268 457731
abrdn	Ninety One GBP
Aviva	Omnis
Allianz	Octopus (Fundrock Sponsor)
AXA	Octopus Money
Capital Group	Qulter Investors
CTFML (Funds)	Rathbones
Columbia Threadneedle	RBS
Dimensional	Royal London
Fundrock	SPW
Fundsmith	St James Place
IFSL	T Rowe Price
Janus Henderson	Tutman
Jupiter	Vanguard
JPM	
Morgan Stanley	
M&G / M&G Charities	

UK	International
0330 123 3728	0044 1268 457 723
Columbia Threadneedle Multi Currency	
Ninety One USD	

Dealing and Enquiries

0370 707 0073 or 0044 203 975 3976

Option 1: Dealing

Option 2: Enquires

Opening Times:

Monday to Friday 8:00 – 18:00

Enquiries e-mail address:

DCS@uk.sscinc.com

Automated Dealing & CREST Settlement Support

0370 701 0032 or 0044 203 975 3978

Option 1: Automated dealing

Option 2: Electronic Re-Registration

Opening Times:

Monday to Friday 8:00 – 18:00

DistributorOnline Technical support

0370 707 0073 or 0044 203 975 3976

Option 2: Enquires

Opening Times:

Monday to Friday 8:00 – 18:00

E-mail address:

DCSRM@uk.sscinc.com

Relationship Management Team

E-mail address:

DCSRM@uk.sscinc.com